



## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

1. The Woodleigh Mall Kids Squad Programme ("**Programme**") is a kid's programme organised by The Woodleigh Mall Pte Ltd ("**Organiser**").
2. Becoming a member of or participating in the Programme or being a Representative (as defined below) is subject to these terms and conditions ("**T&Cs**"). You fully and unconditionally agree to be bound by and to comply with the T&Cs and any amendments, additions, replacements, variations, and modifications thereto, which shall be final and binding in all respects on each member. Amendments to the T&Cs will be posted on The Woodleigh Mall website ([www.thewoodleighmall.com](http://www.thewoodleighmall.com)). Non-compliance with or breach of any of the T&Cs may result in termination of a member from the Programme in the Organiser's sole and absolute discretion and without furnishing any reason therefor, and any rewards awarded may be forfeited, withheld, withdrawn, or reclaimed in the Organiser's sole and absolute discretion and without furnishing any reason therefor.
3. Any continued participation by the Member (as defined below) in the Programme after the amendment of the T&Cs shall be deemed to be acceptance of the amended terms and conditions by the Member and his/her Representative. If the Member or his/her Representative does not agree to the amended terms and conditions, the Member shall have the right to terminate his/her membership in accordance with the T&Cs.
4. The Organiser reserves the right to vary or amend the T&Cs or suspend, cancel, or terminate the Programme at any time in its sole and absolute discretion without prior notice and without liability to any party. The Organiser reserves the right, in its sole and absolute discretion, to transfer and/or assign all rights and obligations under these T&Cs to another entity pursuant to any restructuring, merger or sale, or for any reason whatsoever, without prior notice and without liability to any party. In such an event, the entity which is assigned all such rights and obligations under these T&Cs shall be responsible for fulfilling all obligations under these T&Cs (whether arising on or prior to the date on which such obligations are transferred and/or assigned) as if it had been named in these T&Cs in place of the Organiser.

### 1. Agreement

- i. You hereby represent and warrant that you are at least 18 years old and have the necessary legal capacity, right, power and authority to agree to the T&Cs, and that you are contracting as parent or guardian of a child or ward who is less than 18 years old and who is registering for and/or participating in the Programme, and you agree as his/her parent/guardian, both in your personal capacity and on behalf of your child/ward, to be bound by the T&Cs and any other terms and conditions applicable to the Programme (including without limitation any specific terms and conditions applicable to any specific activities or missions) (collectively the Programme T&Cs), and to be liable for your child's or ward's acts and omissions while registering and/or participating in the Programme, and you also agree to ensure that your child or ward observes the Programme T&Cs.

## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

### 2. Eligibility

- i. Membership for the Programme is open to children aged between 4 and 12 years old at the time of registration who must be represented by a parent or legal guardian (each a **"Representative"**). Successful applicants (**"Member"**) will be assigned a unique membership number for their TWM Kids Squad account (**"Account"**).
- ii. The Representative must be a S<sup>3</sup> Rewards member.
- iii. Each Representative may represent up to a maximum of five (5) children, registering an Account for each child.

#### Registration Process

- i. Each account requires a minimum spend of \$30 in a single same-day receipt. Regardless of the total amount spent, each receipt can only be used once. The Representative is required to be present the receipt at the point of registration.
- ii. All registrations must be done in-person on the same-day, at The Woodleigh Mall Level 2 Information Counter.
- iii. The Representative must provide the following information of both the Parent/Legal Guardian and the Member:
  - Full Name,
  - Month and Year of Birth,
  - Gender,
  - Contact Number,
  - Email Address.
- iv. The Organiser reserves the right to sight the birth certificate or other proof of identification of the Member for verification whenever necessary during the term of the membership including but not limited to entering exclusive events, qualification for promotions, redemption of gifts and benefits, etc.
- v. The Organiser reserves the right to reject any application for registration in its sole and absolute discretion without giving any reason and without liability to any party.

### 4. Programme

- i. Upon successful registration, the Member will receive one (1) The Woodleigh Mall Kids Squad Lanyard and one (1) Cardholder.
- ii. The Kids Squad membership is limited to the first 1,500 redemptions only, on a first-come-first-served basis and while stocks last.
- iii. The first 500 members will receive an exclusive Welcome Treats pack, and all 1,500 members will enjoy Birthday Treats. All rewards are issued on a first-come, first-served basis.
- iv. The Programme will run for the period from 1 June 2026 to 31 May 2027 (the "Programme Period").
- v. There is no renewal of memberships upon expiry.
- vi. Any unutilized benefits and vouchers earned during the Programme Period will be forfeited upon expiry of the membership, unless otherwise stated. .
- vii. The Organiser reserves the right to change the Programme Period at any time in its sole and absolute discretion without prior notice and without liability to any party.
- viii. Each membership and its corresponding privileges are non-transferable.
- ix. A fee of \$8 will be charged for replacement of the lanyard set, payable at The Woodleigh Mall Level 2 Information Counter via PayNow only.

## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

- x. The Organiser has the right to issue instructions or further information in relation to the Programme (or any aspect thereof) to the Members and the Representatives from time to time which shall be binding on the Members and the Representatives
- xi. For any enquiries about the Programme, please email to [marcom\\_twm@straitproperties.com.sg](mailto:marcom_twm@straitproperties.com.sg).

### 5. Redemptions

- i. All rewards will be issued to the registered Representative S<sup>3</sup> Rewards App account.
- ii. Redemption of the Welcome Treats pack rewards is limited to the first 500 members.
- iii. Redemption of the Birthday Treats reward is limited to the first 1,500 members.
- iv. Redemptions are to be made in person where rewards will be issued upon registration at The Woodleigh Mall Level 2 Information Counter.
- v. All issued rewards will expire six (6) months from date of issuance.
- vi. The Organiser reserves the right to sight the birth certificate or other proof of identification of the Member for verification whenever necessary during the redemption of gifts.
- vii. The Organiser reserves the right to replace any of the rewards with items of similar value at its sole and absolute discretion without any prior notice or assigning of any reason.

### 6. Cancellation & Termination

- i. The Member may terminate his or her membership by completing the Termination Form available at The Woodleigh Mall L2 Information Counter.
- ii. The membership will be terminated within seven (7) working days from the date of request. Upon termination, the Member will no longer have access to any activities and privileges under the Programme.
- iii. The Organiser, may at its sole discretion, terminate a membership at any time without prior notice and without liability to any party.

### 7. Disclaimers

- i. The Organiser makes no warranty or representation of any kind, including without limitation any warranty as to the quality, merchantability, or fitness for a particular purpose, in respect of any participating merchants' goods and services. Any dispute about the same must be resolved directly between the Member and the participating merchants.
- ii. The Organiser shall not be liable for any loss (including, without limitation, direct, indirect, special, incidental, consequential or punitive loss), damage, personal injury or death howsoever caused arising directly or indirectly out of or in connection with the Programme, the Programme T&Cs (or any of the matters contemplated therein), any goods and services of the participating merchants and/or any gift/prize redeemed or awarded in connection with the Programme, whether for breach of contract, tort or other cause of action, save for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

- iii. All gifts/prizes are subject to their respective terms of use (if any). If applicable, all warranty claims regarding a gift/prize shall be directed to the applicable manufacturer / retailer. Except to the extent that they may not be excluded by law, no representations, warranties, terms, or conditions that are not expressly stated in the T&Cs apply to the Programme or any gift/prize, and all implied warranties are excluded, including but not limited to, the implied warranties of satisfactory quality, merchantability, or fitness for a particular purpose of any gift/prize.
- iv. Photographs and videos of you may be taken during the event. Such photographs & videos may be stored by the Organiser and the authorised representatives, and may be used on various social media sites, websites, corporate publications and other media. Member/Representative participation at the event signifies your consent to the foregoing.
- v. All gifts/prizes are on a first-come-first-served basis and while stocks last.
- vi. Gifts/Prizes are not transferable or exchangeable and non-cash gifts/prizes are not exchangeable for cash. Where applicable, no extension to the validity period of any gift/prize shall be allowed. Members and Representatives are solely responsible, and the Organiser accepts no responsibility, for any tax or other liability that may arise from any gift/prize.
- vii. The Organiser and the participating merchants reserve the right, at any time in their sole and absolute discretion, to substitute, withdraw, cancel, add to, or alter any complimentary item or gift/prize offered without prior notice and without having to disclose any reason therefor and without any payment or compensation whatsoever.
- viii. The Organiser reserves the right to revoke any Member's entitlement to any gift/prize if the Member or his/her Representative has breached any of the Programme T&Cs.
- ix. In the event of any inconsistencies between these terms and conditions and any brochure or marketing, promotional or other materials relating to the Programme, the Organiser's final decision on such terms and conditions shall prevail.
- x. The Organiser reserves the right to suspend, cancel or terminate the Programme and/or remove or vary any of the privileges or entitlements under or in relation to the Programme, at any time, in its sole and absolute discretion without prior notice and without liability to any party.
- xi. The Organiser reserves the right, in its sole and absolute discretion, to transfer and/or assign all rights and obligations under the Programme and the Programme T&Cs to another entity pursuant to any restructuring, merger or sale, or for any reason whatsoever, without prior notice and without liability to any party. In such an event, the entity which is assigned all such rights and obligations under the Programme and the Programme T&Cs shall be responsible for fulfilling all obligations under these Programme T&Cs (whether arising on or prior to the date on which such obligations are transferred and/or assigned) as if it had been named in the Programme T&Cs in place of the Organiser.
- xii. Additional terms and conditions may apply to certain activities or rewards under the Programme.

### 8. Personal Data Protection Act Provisions

- i. Members are required to give current, accurate, truthful, and complete personal data as requested. Data given is the responsibility of the member. If in connection with members' participation in the S<sup>3</sup> Rewards programme, members provide the personal data of any third parties, members further warrant and represent that these third parties have also consented to the terms of the Privacy Policy, and to the collection, use and disclosure of their personal data in accordance with the aforesaid.
- ii. SRPMS may suspend or terminate membership if the data given is not correct or is incomplete, without prior notice.
- iii. By signing up for the membership, members hereby agree and consent to:
  - a. The terms of the **Privacy Policy** as amended from time to time, and the terms of the **Privacy Policy** are incorporated into these terms and conditions by reference; and
  - b. SRPMS and/or its related entities, affiliates, and subsidiaries (collectively referred to herein as "Straits Properties") and/or their respective agents, business partners and service providers (who may be based outside Singapore) collecting, using, disclosing and processing the members' personal data, and sharing the members' personal data between themselves for the purposes of providing members with the S<sup>3</sup> Rewards programme, and for the following purposes:
    - i. Identity verification;
    - ii. Administering and managing the rewards programme;
    - iii. Responding to members' queries and feedback;
    - iv. Sending promotional information
    - v. Profiling and statistical analysis to improve services provided to members; and
    - vi. Market research.
- iv. While SRPMS will take reasonable steps to accurately record personal data, members shall also provide accurate and complete personal data and keep them updated at all times.
- v. Members must contact the Data Protection Officer of SRPMS at [dpo@cuscaden.com.sg](mailto:dpo@cuscaden.com.sg) if they:
  - a. wish to withdraw their consent on the usage of their personal data;
  - b. have any questions or complaints in relation to their personal data; or
  - c. wish to obtain access and make corrections to their personal data.
- vi. SRPMS may not be able to continue providing the S<sup>3</sup> Rewards programme when a member withdraws consent to any or all use of his/her personal data.
- vii. Members agree that their consents granted for the S<sup>3</sup> Rewards programme supplement but do not supersede nor replace any other consents previously granted to any entity in Straits Properties. Withdrawal of consents also does not affect any other consents granted to any entity in Straits Properties.
- viii. SRPMS may share aggregated and anonymized information with third parties, such as retailers, business and marketing partners for use in marketing, promotional and other activities.

### 9. Exclusion of Liability

- i. The Organiser shall not be responsible or liable for any prizes lost, delayed, corrupted, damaged, misdirected, incomplete or undelivered due to any reason whatsoever. Further, the Organiser shall not be liable for any technical, hardware or software failure or incompatibility of any kind that may in any way affect any received entry. The Organiser shall not be responsible or liable for any loss of opportunity to participate due to entries not received or for any reasons.

## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

- ii. The Entities (as defined below) and the sponsors for the Programme (if applicable) shall not be liable for any loss (including, without limitation, direct, indirect, special, incidental, consequential or punitive loss), damage, personal injury or death howsoever caused arising directly or indirectly out of or in connection with the Programme, the T&Cs (or any of the matters contemplated herein) or any prize, whether for breach of contract, tort or other cause of action, save for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
- iii. All prizes are subject to their respective terms of use (if any). Except to the extent that they may not be excluded by law, no representations, warranties, terms or conditions shall apply to the Programme or any prize, and all implied warranties are excluded, including but not limited to, the implied warranties of satisfactory quality, merchantability or fitness for a particular purpose of any prize.
- iv. By participating in the Programme, Members agree and undertake to, at all times, fully indemnify and hold the Entities and the sponsors for the Programme (if applicable) harmless from and against any and all losses, damages, actions, demands, injuries, claims, costs (including legal costs on a full indemnity basis), expenses, fines and penalties, howsoever caused arising directly or indirectly out of or in connection with the Programme, acceptance or usage of any prize, and/or any breach or purported breach of the T&Cs and/or any applicable law.

### 10. General

- i. By participating in the Programme, each member agrees and consents that:
  - a. any and all information or personal data submitted for the purposes of the Programme may be collected, used or processed by, or disclosed to, the Organiser, the tenants of The Woodleigh Mall or other malls managed by Straits Retail Property Management Services Pte Ltd and the business associates/partners of the Organiser (collectively, the “**Entities**”) for various purposes, including to communicate with the member for purposes related to the Programme, to provide goods and services to the member upon request, and such other purposes the Entities may reasonably deem appropriate, or for such purposes that the member may have otherwise given his/her consent to the Entities;
  - b. the Entities, its authorised service providers and its advertising and promotion agencies may collect, use, disclose and/or process the member’s personal data for purposes indicated in the Cuscaden Peak Investments Privacy Policy, a copy of which is located at <https://www.cuscadenpeak.com/privacy-policy.html> (the “Privacy Policy”), and for purposes which include the sending of advertisements and marketing information on products, services, promotions and/or events (via mail, email or SMS) offered by the Entities;
  - c. the Entities may collect, use, disclose and share amongst themselves and their respective service providers, the member’s personal data, including his/her name, image, photograph, video or voice (“**Material**”) for publicity and/or use in advertisements across all media, including, without limitation, in the Entities’ publications, presentations and promotional materials on their websites, in its original and edited format, and whether to promote the Programme or otherwise, without further notification, remuneration or compensation. Each member hereby further agrees and consents to, in the event that he/she is a winner in the Programme, the Entities and their respective authorised service providers collecting,

## THE WOODLEIGH MALL KIDS SQUAD PROGRAMME - TERMS AND CONDITIONS

using, disclosing and/or processing his/her personal data including his/her image, photographs, voice recording and/or partial NRIC number for the purposes indicated in the Privacy Policy, and further agree that such collection, use, disclosure and/or processing will be without payment or compensation.; and

- d. the copyright and all other intellectual property rights in and to all Material shall vest solely and absolutely in the Entities without further compensation.
- ii. The T&Cs shall be governed by the laws of Singapore and parties agree to be bound by the non-exclusive jurisdiction of the courts of Singapore.